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May 28, 2025

VIA ONLINE SUBMISSION

Attorney General Mike Hilgers
Office of the Attorney General
Consumer Affairs Response Team
2115 State Capital
Lincoln, NE 68509
Tel: 402-471-2683

Re: Amalgamated Sugar Company – Notice of Data Security Incident

Attorney General Hilgers:

Constangy, Brooks, Smith & Prophete, LLP represents Amalgamated Sugar Company (“Amalgamated Sugar”), headquartered in Boise, Idaho, in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Nebraska’s data breach notification statute.

Nature of the Security Incident

On February 5, 2025, Amalgamated Sugar became aware of unusual network activity and immediately took steps to secure its systems. Amalgamated Sugar engaged cybersecurity experts to assist with the process. The investigation determined that certain data stored within the Amalgamated Sugar network may have been acquired without authorization on or about February 5, 2025. As a result, Amalgamated Sugar undertook a review of the potentially affected files. That review determined that the personal information of employees, dependents, and shareholders may have been affected.

Number of Nebraska Residents Involved

On May 28, 2025, Amalgamated Sugar notified one (1) Nebraska resident of this data security incident via U.S. First-Class Mail. A sample copy of the notification letter sent to the impacted individuals is included with this correspondence.

Steps Taken to Address the Incident

In response to the incident, Amalgamated Sugar is providing individuals with information about steps that they can take to help protect their personal information, and, out of an abundance of caution, it is also offering individuals complimentary identity protection services through TransUnion. These services include 12 months of credit and dark web monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

Amalgamated Sugar has also established a toll-free call center through TransUnion to answer questions about the incident and address related concerns.

Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at LNickle@Constangy.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "LNickle".

Lindsay B. Nickle
Constangy, Brooks, Smith & Prophete, LLP

Cc: Ethan Schutzman, Constangy – eschutzman@constangy.com
Enclosure: Sample Notification Letter



May 28, 2025

Subject: Notice of Data Security Incident

Dear [REDACTED]:

We are writing to inform you of a recent data security incident that may have affected your personal information. Amalgamated Sugar Company (“Amalgamated Sugar”) takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

What Happened. On February 5, 2025, Amalgamated Sugar became aware of an incident involving our computer network. We engaged independent cybersecurity experts to assist with investigating and remediating our network. As a result of the investigation, we determined that some files were taken from the network by an external unauthorized individual. We then undertook a comprehensive review of those files and determined that some of your personal information was contained within the impacted files. At this time, we are unaware of the misuse of any potentially impacted information, but we are providing you this notification about the incident.

What Information Was Involved. The information may have included your name and Social Security number.

What We Are Doing. As soon as we discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future. In addition, we are offering you complimentary identity protection services through TransUnion, a leader in consumer identity protection. These services include twelve (12) months of credit monitoring, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. The deadline to enroll in these services is 90 days from the date on this letter.

What You Can Do. We recommend that you review the information provided with this letter about steps you can take to help protect your personal information. We also recommend that you enroll in the complementary services offered to you through CyberScout, a TransUnion company.

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED] In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

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For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 1-833-799-1794 Monday through Friday from 6 am to 6 pm Mountain Time. We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Amalgamated Sugar Company
1951 S. Saturn Way, Suite 100
Boise, Idaho 83709

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Kentucky Attorney General

700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

NC Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400



You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.