

February 4, 2026

[NAME]
[ADDRESS]
[CITY, STATE, ZIP]

Dear [NAME],

We are writing to inform you that Mahoney & Gotto Company (“M&G” or “we”) experienced a data incident (the “Incident”) that involved your personal information (“Information”). This letter provides you with information about this Incident, our response, steps you can take, and if necessary, information on where to direct your questions.

What Happened?

In April 2025, M&G became aware of suspicious activity that impacted data on a limited number of tax returns. Upon discovery, we immediately began an investigation and took steps to contain the situation, including changing passwords, checking network security, running malware scanners on its system, isolating any potentially affected workstation, corresponding with the Internal Revenue Service and state tax authorities, and engaging data security and privacy professionals for assistance. Through our investigation, we determined that there was unauthorized access to our tax software system, seemingly only for the purpose of misdirecting tax refunds and we identified that files containing your information were accessed by an unauthorized party.

What Information Was Involved?

Our investigation determined that the following types of Information about you may have been accessed without authorization during this Incident: name, Social Security number, bank account information.

What We Are Doing.

Upon becoming aware of the Incident, we immediately began an investigation and have since worked closely with tax authorities to share information and take steps to protect our clients’ information. After determining that unauthorized activity had occurred on our tax software systems, we analyzed the information involved to confirm the identities of potentially affected individuals and notify them. We have worked with data security and privacy professionals to aid in our response and have reported this Incident to the relevant government agencies.

What You Can Do.

To help protect your identity, we are offering complimentary access to Epiq - Privacy Solutions ID for twelve (12) months. While identity restoration assistance is immediately available to you, we also encourage you to activate the complimentary twelve (12) month membership to Epiq - Privacy Solutions ID and its fraud detection tools. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- You must enroll by **May 31, 2026** (Your code will not work after this date).
- **Visit** the Epiq - Privacy Solutions ID website to enroll: **www.privacysolutionsid.com**.
- Provide your **activation code**: [REDACTED] and complete the enrollment form.

- You will receive a separate email from noreply@privacysolutions.com confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page.
- Enter your log-in credentials
- You will be directed to your dashboard and activation is complete.

If you have questions about the product or need assistance with the enrollment process, please contact Epiq's customer care team at [REDACTED], Monday-Friday 9:00 a.m. to 5:30 p.m., Eastern Time, by May 31, 2026.

Additionally, it is always recommended that you remain vigilant, regularly monitor free credit reports, review account statements, and report any suspicious activity to financial institutions. Please also review the "Additional Resources" section included with this letter, which outlines other resources you can utilize to protect your Information.

For More Information.

We take this Incident and the security of information in our care seriously. If you have additional questions, you may call us at [REDACTED] Monday-Friday from 9:00 a.m. to 5:00 p.m., Central Time.

Sincerely,

Mahoney & Gotto Company

Encl.

ADDITIONAL RESOURCES

Contact information for the three (3) nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com/personal/credit-report-services, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com/help, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, <https://www.transunion.com/data-breach-help>, 1-833-799-5355

Free Credit Report. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every twelve (12) months from each of the three (3) nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

Fraud Alert. You may place a fraud alert in your file by calling one (1) of the three (3) nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You may obtain a security freeze on your credit report, free of charge, to protect your privacy and confirm that credit is not granted in your name without your knowledge. You may also submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report, free of charge, or submit a declaration of removal pursuant to the Fair Credit Reporting and Identity Security Act.

The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization or approval. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. When you place a security freeze on your credit report, you will be provided with a personal identification number, password, or similar device to use if you choose to remove the freeze on your credit report or to temporarily authorize the release of your credit report to a specific party or parties or for a specific period of time after the freeze is in place.

To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three (3) credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for them as well): (1) full name, with middle initial, and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For Texas Residents: You may contact the Texas Office of the Attorney General, Office of the Attorney General, PO Box 12548, Austin, TX 78711-2548, www.texasattorneygeneral.gov, 1-800-621-0508.

How to Apply for an IRS Identity Protection PIN

- Go to: <https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin>.
- Select the button: "Get an IP PIN."
- The fastest way to receive an IP PIN is to request one through your ID.me account, under your "Profile" page. If you don't already have an account on IRS.gov, you must register to validate your identity.
- Spouses and dependents are eligible for an IP PIN if they can pass the identity verification process.

- Once you have opted in and obtained an IP PIN online, you will need to retrieve your IP PIN online each calendar year as a CP01A Notice will not be mailed. The IP PIN is generally available in your online account starting in mid-January through mid-November.

If you need help applying for this PIN, please call our office.

The IRS offers a sign-in option with ID.me, which offers access to IRS online services with a secure account that protects your privacy.

ID.me is an account created, maintained, and secured by a technology provider.

If you don't have an ID.me account, you must create a new account.

Sign in with an existing account

Sign in with **ID.me**

OR

Create a new account

ID.me Create an account