

Nacogdoches Memorial Hospital  
1204 N. Mound Street  
Nacogdoches, TX 75961

<<First Name>> <<Last Name>>  
<<Address 1>>  
<<Address 2>>  
<<City>><<State>><<Zip>>

Date

*Via First-Class Mail*

**Notice of Data Incident / Notice of Data Breach**

Dear <<First Name>> <<Last Name>>

Nacogdoches County Hospital District d/b/a Nacogdoches Memorial Hospital recently experienced a data security incident that may have affected your personal or health information. At this time, we have no indication that your information has been or will be misused. Nacogdoches Memorial Hospital wants to make you aware of the incident and the measures we have taken in response, as well as provide steps you can take – should you deem it appropriate – to help protect your information. The protection, privacy, and proper use of your information is a top priority for us, and we are working to prevent this type of incident from ever occurring again.

What Happened

On January 31, 2026, Nacogdoches Memorial Hospital became aware of a data security incident as a result of a cyber-attack in which an unauthorized party compromised Nacogdoches Memorial Hospital's computer network and information systems. We immediately notified law enforcement, initiated our incident response plan, and commenced an investigation. Upon resecuring our computer network environment from the unauthorized party, we hardened and enhanced our network security and have completed an investigation to determine the extent of unauthorized activity within Nacogdoches Memorial Hospital's computer network. Unfortunately, these types of cyber-attacks and security incidents have become increasingly common and even organizations with the most sophisticated IT infrastructure available are affected. We have worked diligently to determine what happened and what information could have been compromised.

What Information Was Involved

The investigation determined that an unauthorized party may have had access to your health information. Specifically, the elements of your personal information that may have been compromised includes your: name / address / phone number /email address / Social Security number / date of birth / medical record number / account number / health plan beneficiary number / and, possible full face photograph image, if taken. Please note that we have no evidence at this time that any of your personal or health information has been misused as a result of the incident.

What We Are Doing

We have taken this cyber-attack incident seriously and are committed to continuing to strengthen the security of our information systems and computer network to prevent a similar event from occurring in the future. In response to the incident, Nacogdoches Memorial Hospital has implemented remediation measures to prevent recurrence and to strengthen its network security. We are also focused on enhancing our cyber preparedness through additional

awareness training and updating our procedures. Nacogdoches Memorial Hospital notified law enforcement regarding this incident.

What You Can Do

Again, at this time, there is no evidence that your information has been misused. As data incidents are becoming increasingly more common, we encourage you to always remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information. We encourage you to review the "Additional Important Information" attached to this notice letter, which includes further steps to safeguard your personal information, such as implementing a fraud alert or security freeze.

For More Information

Please know that Nacogdoches Memorial Hospital values the protection and privacy of your personal and health information, and we understand the concern and inconvenience this incident may cause. If you have any questions, please call 888.460.3229 or email us at [nchdhipaa@nchd.org](mailto:nchdhipaa@nchd.org).

Sincerely,

Rhonda McCabe,  
CEO  
Nacogdoches Memorial Hospital