

April 27, 2026

VIA ONLINE SUBMISSION

Attorney General Mike Hilgers
Office of the Attorney General
Consumer Affairs Response Team
2115 State Capital
Lincoln, NE 68509
Tel: 402-471-2683

Re: Notice of Data Security Incident

Dear Attorney General Hilgers:

Constangy, Brooks, Smith & Prophete LLP (“Constangy”) represents Churchill Claims Services, Inc. (“Churchill”) in connection with a data security incident described in greater detail below.

1. Nature of the Security Incident

On September 14, 2025, Churchill became aware of unusual activity impacting its network environment and immediately initiated an investigation of the matter. Churchill engaged independent cybersecurity experts to assist with this process. According to the investigation, an unauthorized actor gained access to its network and potentially downloaded certain files. Churchill conducted a comprehensive review of the affected files and, on March 31, 2026, Churchill learned that certain personal information may have been involved in the incident.

2. Information Involved

The information involved in the incident for Nebraska resident(s) includes name and Social Security number and driver’s license number.

3. Notification to Affected Nebraska Residents

On April 27, 2026, notification letters were sent to 4 Nebraska resident(s) by USPS First Class Mail. The notification letter provides resources and steps the individual can take to help protect their information, including the opportunity to enroll in complimentary credit monitoring and identity theft protection services through TransUnion. These services also include proactive fraud assistance in the event individuals become a victim of fraud. A sample notification letter is enclosed.

4. Measures Taken to Address the Incident

Upon discovering this incident, Churchill took the steps described above and retained cybersecurity experts to learn more about what happened and what information could have been affected. Churchill also implemented additional security measures to further harden its environment in an effort to prevent a similar event from occurring in the future. Finally, Churchill is notifying the affected individual and providing them with steps they can take to protect their personal information.

5. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at dmcmillan@constangy.com or 718.750.5187.

Best Regards,

A handwritten signature in black ink, appearing to read "D. McMillan", followed by a horizontal line.

David McMillan

CONSTANGY, BROOKS, SMITH & PROPHETE LLP

Encl.: Sample Notification Letter



0000435

Churchill Claims Services, Inc.
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS3570

3_0000435



[REDACTED]
[REDACTED]
[REDACTED]



April 27, 2026

Subject: Notice of Data Security Incident

Dear [REDACTED]:

Churchill Claims Services, Inc. ("Churchill") writes to notify you regarding a data security incident that may have affected the privacy of your information. Churchill takes this incident seriously and is providing you with information about the incident, our response, and steps you can take to help protect your information.

What Happened. On September 14, 2025, we became aware of unusual activity impacting our network environment and immediately initiated an investigation of the matter. We engaged independent cybersecurity experts to assist with this process. According to our investigation, an unauthorized actor gained access to our network and potentially downloaded certain files. Following a comprehensive review of the affected files, on March 31, 2026, we learned that your personal information may have been included among the files that were downloaded.

What Information Was Involved. Based on our investigation, we believe the files that were downloaded by the unauthorized actor may have included your name as well as your Social Security number, driver's license number, payment card number with means of access, username and password, medical information and health insurance information.

What We Are Doing. As soon as Churchill discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future.

Additionally, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. We are also providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services are provided through Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in the credit monitoring and identity theft protection services at no charge to you, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. Please note that you must enroll within 90 days from the date of this letter to receive these services.

What You Can Do: Churchill encourages you to enroll in the complimentary services we are offering to you through Cyberscout by using the enrollment code provided above. You may also review the guidance included with this letter, which includes additional resources you can utilize to help protect your personal information.

For More Information: If you have questions about this letter or need assistance, please call Cyberscout at 833-877-7557 Monday through Friday from 8:00 am – 8:00 pm Eastern Time. Cyberscout representatives are fully versed in this incident and can answer questions you may have.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Churchill Claims Services, Inc.
812 Pinellas Street
Clearwater, FL 33756

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

Iowa Attorney General

1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

Kentucky Attorney General

700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
[www.marylandattorneygeneral.gov/
Pages/CPD](http://www.marylandattorneygeneral.gov/Pages/CPD)
888-743-0023

New York Attorney General

The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

**NY Bureau of Internet
and Technology**

28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

NC Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
[www.doj.state.or.us/
consumer-protection](http://www.doj.state.or.us/consumer-protection)
877-877-9392

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

**Washington D.C. Attorney
General**

400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.