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April 15, 2025

VIA ONLINE SUBMISSION

Attorney General Mike Hilgers
Office of the Attorney General
Consumer Affairs and Response Team
2115 State Capitol
Lincoln, NE 68509

Re: Notification of Data Security Incident

Dear Attorney General Hilgers:

Constangy Brooks Smith & Prophete LLP represents ZTEX Construction ("ZTEX"), located in El Paso, Texas, with respect to a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident.

1. Nature of the Security Incident

On October 23, 2024, ZTEX became aware of unusual activity in its digital environment. Upon discovering this activity, it immediately took steps to secure the environment and arranged independent cybersecurity experts to investigate the matter and assess the extent, if any, of unauthorized access. As a result of this investigation, ZTEX learned that an unauthorized actor may have accessed a limited portion of data stored within its network. On March 3, 2025, ZTEX determined that certain personal information may have been affected by this incident. The affected information varies by individual, but may include an individual's names, financial account numbers, and/or Social Security numbers.

2. Number of Nebraska Residents Affected

On April 15, 2025, ZTEX notified two (2) Nebraska residents of this incident via first class U.S. mail. A sample copy of the notification letter sent to impacted individuals is included with this correspondence.

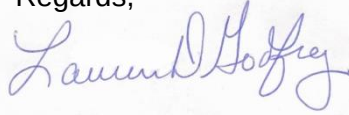
3. Steps Taken Relating to the Incident

To help prevent something like this from happening again, ZTEX has implemented measures to further enhance the security of its network. It is also offering complimentary identity protection services to all notified individuals. ZTEX also reported the incident to law enforcement.

4. Contact Information

ZTEX remains dedicated to protecting the information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at by phone 412.870.4129 or by email at lgodfrey@constangy.com.

Regards,



Lauren Godfrey
Partner

Enc.: Sample Consumer Notification Letter

ZTEX Construction
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



April 15, 2025

Subject: Notice of Data Security Incident

Dear [REDACTED]:

We are writing to inform you of a recent data security incident that may have affected your personal information. ZTEX Construction ("ZTEX") takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

What Happened. On October 23, 2024, we experienced a network disruption and immediately initiated an investigation of the matter. We engaged independent cybersecurity experts to assist with the process. As a result of the investigation, we determined that certain files may have been acquired without authorization on or about October 21, 2024. We then undertook a comprehensive review of those files and, on or about March 3, 2025, learned that some of your personal information was contained within the potentially affected data which is the reason for this notification. Please note that we have no evidence of the misuse, or attempted misuse, of any potentially impacted information.

What Information Was Involved. The information may have included your name and financial account number and Social Security Number.

What We Are Doing. As soon as we discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future. We also notified the Federal Bureau of Investigation and will provide whatever cooperation may be necessary to hold the perpetrators accountable. We are also offering you twelve (12) months of credit monitoring and identity protection services at no charge. These services provide you with alerts when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. These services also include proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

What You Can Do. You can follow the recommendations on the following page to help protect your personal information. To enroll in the complimentary services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

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For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call **833-998-5749**, Monday through Friday from 7:00 a.m. to 7:00 p.m. Central Time, excluding holidays. We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

ZTEX Construction, Inc.
1326 Henry Brennan Dr.
El Paso, TX 79936

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

Iowa Attorney General

1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590



You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.