


Nelson
Law Firm, PLLC
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>
Enrollment Deadline: December 11, 2025

To Enroll, Scan the QR Code Below:



Or Visit:
<https://app.idx.us/account-creation/protect>

September 11, 2025

Re: <<variable data 2>>

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a recent data security incident experienced by Nelson Law Firm, PLLC (“NLF”) that may have affected your personally identifiable information. NLF takes the privacy and security of all information within its possession very seriously. **We want to emphasize that NLF has no evidence of the misuse or attempted misuse of your personally identifiable information.**

What Happened?

On June 3, 2025, NLF identified suspicious activity on its network. In response, we took immediate steps to secure our digital environment and promptly launched an investigation. In so doing, NLF engaged independent digital forensics and incident response experts to determine what happened and to identify any information that may have been accessed or acquired without authorization. On July 14, 2025, NLF learned that some of its data had potentially been accessed without authorization. NLF then undertook efforts to review the potentially impacted data. On August 21, 2025, NLF learned that your personally identifiable information may have been impacted in connection with the incident, which is the reason for this notification. NLF worked diligently to identify information required to effectuate notification.

Notably, based on the investigation, NLF has no evidence of the misuse or attempted misuse of any of your potentially impacted information.

What Information Was Involved?

The information potentially impacted in connection with this incident included your name, <<variable data 1>>.

What Are We Doing?

As soon as we discovered this incident, NLF took the steps described above. In addition, we implemented measures to enhance the security of our digital environment in an effort to minimize the risk of a similar incident occurring in the future.

Although NLF has no evidence of the misuse or attempted misuse of any potentially impacted information, we are providing you with information about steps that you can take to help protect your information and is offering you complimentary identity monitoring services through IDX - a data breach and recovery services expert. These services include complimentary <<12 months/24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do:

We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-800-939-4170 or going to <http://app.idx.us/account-creation/protect> or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 8am to 8pm Central Time, excluding US Holidays. Please note that the deadline to enroll is December 11, 2025.

To reiterate, at this time there is no evidence that your personal information has been misused. However, we encourage you to take full advantage of this service offering as a precaution. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

For More Information:

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please call 1-800-939-4170 for assistance or for any additional questions you may have.

Please know that NLF takes this matter very seriously and deeply regrets any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to be "Ken Nelson", written over a light gray rectangular background.

Ken Nelson
Owner
Nelson Law Firm, PLLC



Recommended Steps

1. Website and Enrollment. Scan the QR image or go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

4. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

Iowa Residents: the Attorney General may be contacted at the Hoover Building, 1305 E Walnut Street, Des Moines, IA 50319; 515-281-5164 (www.iowaattorneygeneral.gov).

Missouri Residents: the Attorney General may be contacted at Supreme Court Building, 207 W. High Street, P.O. Box 899, Jefferson City, MO, 65102; 573-751-3321 (ago.mo.gov)

Illinois Residents: the Attorney General may be contacted at 500 South Second Street, Springfield, IL 62701; 217-814-3000 (www.illinoisattorneygeneral.gov)