

July 15th, 2026
300 Lenora St
Ste 702
Seattle, WA 98121



NOTICE OF DATA BREACH

Dear Valued Customer,

We are writing to inform you of a security incident at PalmFlex Inc.

What Happened? On June 25, 2026, we discovered that a third party obtained access to our administrative interface and injected unauthorized code on our website. Upon discovery, the code was immediately removed, the unauthorized access has been remediated, and additional security measures have been implemented. As a precaution, we are notifying individuals who placed an order between 4/2/26 and 6/25/26, as there is a possibility that payment card information may have been compromised.

What Are We Doing. Immediately after removing the unauthorized code, we engaged our hosting provider and cybersecurity specialists to investigate the incident, secure our systems, reset administrative credentials, implement additional access restrictions, and strengthen monitoring and security controls.

What Can You Do. Please review the "Further Steps and Contact List" information below, which identifies additional steps to take to protect your information.

We take all privacy and security incidents seriously. We deeply regret any inconvenience this may cause you, and thank you for your understanding. We will not send you any electronic communications regarding this incident and ask you to disclose any personal information.

Sincerely,
Barb Abrahms
President of PalmFlex Inc.
800-856-4817

FURTHER STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Review Your Account Statements: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box

105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact each one of the three national credit reporting agencies (contact information below).

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: A security freeze will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. Under federal law, you may not be charged to place or remove a credit freeze.

Police Report: If you file a police report, you have the right to obtain a copy of it.

Additional Free Resources on Identity Theft: You can obtain information from the consumer reporting agencies, FTC (<https://www.identitytheft.gov/>) or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the Federal Trade Commission or to the Attorney General in your state. You may want to contact your state Attorney General to obtain further information.

Federal Trade Commission

600 Pennsylvania Ave, NW

Washington, DC 20580

consumer.ftc.gov, and

www.ftc.gov/idtheft

1-877-438-4338

Contact Information for Credit Reporting Agencies:

	Equifax	Experian	TransUnion
To obtain a copy of your credit report	P.O. Box 740241 Atlanta, GA 30374 (866) 349-5191 www.equifax.com	P.O. Box 4500 Allen, TX 75013 (888) 397-3742 www.experian.com	P.O. Box 2000 Chester, PA 19016 (888) 909-8872 www.transunion.com/get-credit-report
To obtain a security freeze	PO Box 105788 Atlanta, GA 30348 (800) 685-1111 www.equifax.com/personal/credit-report-services	PO Box 9554 Allen, TX 75013 (888) 397-3742 www.experian.com/freeze/center.html	P.O. Box 2000 Chester, PA 19016 (888) 909-8872 www.transunion.com/credit-freeze
To place a fraud alert	P.O. Box 105069 Atlanta, GA 30348 (888) 766-0008 www.equifax.com/personal/credit-report-services	P.O. Box 2002 Allen, TX 75013 (888) 397-3742 www.experian.com/fraud/center.html	P.O. Box 2000 Chester, PA 19016 (800) 680-7289 www.transunion.com/fraud-alerts