Our ref 1306879

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May 1, 2026

Via Online Reporting
Office of the Attorney General
Consumer Affairs Response Team
2115 State Capitol
Lincoln, NE 68509

STS RECYCLING, LLC - NOTICE OF DATA EVENT

Dear Sir or Madam:

We represent STS Recycling, LLC, an EPA Compliant IT Asset Disposal Service Provider and Recycler based in Jacksonville, Texas. We write in accordance with the Nebraska Financial Data Protection and Consumer Notification of Data Security Breach Act of 2006, NEB. REV. STAT. §87-801, *et seq*. (2016), to report a data event involving the personal information of one (1) resident of the State of Nebraska. In making this submission, STS does not waive its rights or defenses regarding the applicability of Nebraska law or personal jurisdiction.

On December 8, 2025, STS experienced a disruption to its computer network. STS immediately took steps to secure its environment and restore operations safely. STS partnered with specialists to investigate and understand the nature and scope of the disruption. On December 16, 2025, the investigation confirmed that certain files and folders were taken from its network without authorization. STS then began a comprehensive review of those files and folders to determine what personal information, if any, was contained therein and to whom it belonged. STS completed its review on April 21, 2026, and is now notifying the individuals whose personal information was contained within the data set. The involved information includes the individual's name and Social Security number.

On May 1, 2026, STS provided written notice of the event to potentially impacted individuals, including the one Nebraska resident, via First Class U.S. mail. A sample copy of the notification letter is attached as Exhibit A.

STS's notice of this event includes a brief description of the incident and encouragement to remain vigilant for incidents of fraud or misuse, from any source, by reviewing account statements and credit reports. The notice also includes the recommendation to file a report with law enforcement, notify their state attorney general, and/or contact the Federal Trade Commission for more information. STS confirmed the types of personal information subject to unauthorized access and enclosed contact information for the major consumer reporting bureaus, state-specific regulators, and the number for a dedicated call center for obtaining resources to protect against fraud or misuse, should the individual find it appropriate to do so. STS is offering twelve (12) months of complimentary credit monitoring and identity protection services through CyberScout, a TransUnion company, to the notified individuals.

Upon becoming aware of this incident, STS immediately took steps to confirm the security of our environment. STS partnered with professionals to conduct an investigation into the nature and scope of the disruption and restore its operations safely. STS reported this incident to federal law enforcement. STS is also reviewing the existing security controls, policies, and procedures it has in place to remain resilient against future threats. Finally, STS is reporting the event to other state regulators as required.

This notice provides your Office with all information necessary to comply with Nebraska law. Please do not hesitate to contact me directly if you have additional questions.

Respectfully,

Nicholas S. Jajko

Nicholas Jajko
Partner
for Kennedys

Exhibit A

STS Electronic Recycling
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS3197

1_0000120

0000120

[redacted]

May 1, 2026

NOTICE OF DATA PRIVACY INCIDENT

Dear [redacted]

STS Electronic Recycling takes the security and privacy of your personal information in our care very seriously. As part of that commitment, we write to inform you of an incident that involved your information. While we are unaware of any actual or attempted fraud or misuse, we are providing you with details about the incident, our response, and resources you may take advantage of, should you find it appropriate to do so.

What Happened? On December 8, 2025, we experienced a disruption to our computer network. We immediately took steps to secure our environment and restore our operations safely. We partnered with specialists to investigate and understand the nature and scope of the disruption. On December 16, 2025, our investigation confirmed that certain files and folders were taken from our network without authorization. We then began a comprehensive review of those files and folders to determine what personal information, if any, was contained therein and to whom it belonged. We completed our review on April 21, 2026, and are now notifying the individuals whose personal information was contained within the data set.

What Information Was Involved? Our comprehensive review confirmed your name, Social Security number, and health insurance information were present within certain files in the impacted data set. We reiterate that we have no indication of fraud or identity theft occurring as a result of this incident.

What We Are Doing. Upon becoming aware of this incident, we immediately took steps to confirm the security of our environment. We partnered with professionals to conduct an investigation into the nature and scope of the disruption and restore our operations safely. We reported this incident to federal law enforcement. We are also reviewing the existing security controls, policies, and procedures we have in place to remain resilient against future threats.

In addition to providing you with notice of the event, we are also offering **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you discover suspicious activity. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services. Instructions for how to enroll are below.

What You Can Do. We remind you to remain vigilant against incidents of identity theft and fraud, from any source, by reviewing your account statements, and monitoring your free credit reports for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact the financial institution or provider. Please refer to the enclosed *Steps You Can Take to Help Protect Your Information* which contains additional resources you may take advantage of, should you find it appropriate to do so.

To enroll in the Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have any additional questions or concerns, please call our assistance line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above. Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 7:00 a.m. to 7:00 p.m. Central time, Monday through Friday, excluding holidays.

Please know that the security of information is of the utmost importance to us. We take this incident very seriously and sincerely regret any inconvenience or concern this incident may cause you.

Sincerely,

STS Electronic Recycling Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Monitor Your Accounts and Credit Reports. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To obtain a free annual credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

Report Suspected Fraud. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.

Place Fraud Alert. You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

Place Security Freeze. As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you should provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

To place a fraud alert or credit freeze, contact the three major credit reporting bureaus listed below:

TransUnion 1- 800-916-8800 www.transunion.com **TransUnion Fraud Alert** P.O. Box 2000 Chester, PA 19016-2000 **TransUnion Credit Freeze** P.O. Box 160 Woodlyn, PA 19094	**Experian** 1-888-397-3742 www.experian.com **Experian Fraud Alert** P.O. Box 9554 Allen, TX 75013 **Experian Credit Freeze** P.O. Box 9554 Allen, TX 75013	**Equifax** 1-888-378-4329 www.equifax.com **Equifax Fraud Alert** P.O. Box 105069 Atlanta, GA 30348-5069 **Equifax Credit Freeze** P.O. Box 105788 Atlanta, GA 30348-5788

Obtain Additional Information. You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

STS Electronic Recycling, Inc. may be contacted by mail at 1653 N. Bolton Street, Jacksonville, TX 75766 and by phone at (844) 699-2913. This notice has not been delayed by law enforcement.

For New York Residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; and https://ag.ny.gov.