

Appendix

Road Safety Services identified unusual activity in an employee's email account. Upon discovering this activity, Road Safety Services immediately implemented its response protocols, took measures to contain the activity, and launched an investigation. A cybersecurity firm that has assisted other companies in similar situations also was engaged.

The evidence showed unauthorized access to the employee's email account between December 23, 2024, and January 30, 2025. During that time, the unauthorized actor viewed and obtained emails in the account. Road Safety Services conducted a thorough review of the emails involved and, on July 18, 2025, determined that one or more of them contained the name, Social Security number, and payment card number of one Nebraska resident.

Today, August 15, 2025, Road Safety Services is mailing a notification letter via United States Postal Service First-Class mail to the Nebraska resident. A copy of the notification is enclosed. Road Safety Services has offered a complimentary, one-year subscription to credit monitoring and identity theft protection services to the notified resident. Road Safety Services also has established a dedicated, toll-free call center for the notified individual to call with any questions.

To help prevent something like this from happening again, Road Safety Services has taken steps to enhance already existing security measures.

<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<Date>> (Format: Month Day, Year)

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>:

Road Safety Services Inc. recognizes the importance of protecting information. We are writing to let you know that we recently identified and addressed an incident involving your information. This notice explains the incident, the measures we have taken in response, and some additional steps you may consider taking.

We identified unusual activity in an employee's email account. Upon discovering this activity, we immediately implemented our response protocols, took measures to contain the activity, and launched an investigation. A cybersecurity firm that has assisted other companies in similar situations also was engaged.

The evidence showed unauthorized access to the employee's email account between December 23, 2024, and January 30, 2025. During that time, the unauthorized actor viewed and obtained emails in the account. We conducted a thorough review of the emails involved and, on July 18, 2025, determined that one or more of them contained your name and one or more of the following: <<b2b_text_1 (variable data elements)>>.

We wanted to make you aware of this incident and to assure you that we take it seriously. We have arranged for you to receive a complimentary <<Monitoring Term Length (Months)>> month membership in identity monitoring services through Kroll. These services are designed to detect potential misuse of your information and offer identity protection solutions aimed at promptly identifying and resolving any instances of identity theft. These services are completely free to you, and enrolling in them will not hurt your credit score. For more information on identity theft prevention and Kroll's identity monitoring services, including instructions on how to activate your <<Monitoring Term Length (Months)>> month membership, as well as some additional steps you can take in response, please review the pages that follow this letter.

We regret that this incident occurred and apologize for any inconvenience. To prevent similar occurrences in the future, we have taken steps to enhance our existing security measures. If you have any questions, please call (866) 819-9328, Monday through Friday, between 9.00 a.m. to 6.30 p.m., Eastern Time, excluding major U.S. holidays.

Sincerely,

Road Safety Services Inc.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6(activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity over the next 12 to 24 months. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 1000, Chester, PA 19016, www.transunion.com, 1-833-799-5355

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Security Freezes

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- *Equifax Security Freeze*, PO Box 105788, Atlanta, GA 30348, www.equifax.com
- *Experian Security Freeze*, PO Box 9554, Allen, TX 75013, www.experian.com
- *TransUnion Security Freeze*, PO Box 160, Woodlyn, PA 19094, www.transunion.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Road Safety Services, Inc. is located at 12120 Shamrock Plaza, Suite 215, Omaha, NE 68154 and can be reached at (402) 965-0881.

Additional Information for Residents of the Following States

New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>.