<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

SCAN TO ENROLL

<<Date>> (Format: Month Day, Year)

<<b2b_text_1 (Subject: Notice of Data [Breach/Security Incident])>>

Dear <<First_name>> <<Last_name>>:

The purpose of this communication is to notify you of a data security incident experienced by Superior Boiler which may have included your personal information. Superior Boiler takes the privacy and security of all information in our possession very seriously. That is why we are notifying you of the event and providing you with resources to help protect your information. We encourage you to read this letter carefully and follow the steps outlined below.

What Happened? On July 14, 2025, we first became aware of unusual activity that disrupted access to certain IT systems within our network. After detecting and promptly containing the incident, we launched an investigation with the support of external cybersecurity experts to learn more about the scope of the incident and determine if any data may have been affected. Through that investigation, we learned that an unknown actor potentially accessed and acquired certain files from our network between July 11 to July 14, 2025. We then undertook a comprehensive review of those files, and we learned on September 24, 2025, that some of your personal information may have been involved in connection with the incident, which is the reason for this notification.

What Information Was Involved? We believe that the information involved in this incident may have included your name along with your <<b2b_text_2 (data elements)>>.

What We Are Doing. As soon as we discovered this incident, we launched an investigation and took steps to secure our network environment, including implementing enhanced security measures to help prevent a similar incident from occurring in the future.

In addition, Superior Boiler is offering you the opportunity to enroll in complimentary credit monitoring and identity theft protection services through Kroll, a leading consumer identity protection and data incident response services provider. Kroll identity protection services include: <<Monitoring Term Length (Months)>> months of credit monitoring, fraud consultation, and identity theft restoration. To enroll, please go to **https://enroll.krollmonitoring.com** and follow the instructions for enrollment using your Membership Number: **<<Membership Number s_n>>** or call (866) 291-8601. The deadline to enroll in these services is <<b2b_text_6 (activation deadline)>>. For more information about Kroll and your identity monitoring services, you can visit info.krollmonitoring.com.

What You Can Do. We encourage you to enroll in the complimentary credit protection services we are offering. With this protection, Kroll can help you resolve issues if your identity is compromised. Please also review the guidance at the end of this letter which includes additional resources you may utilize to help protect your information.

For More Information. If you have any questions regarding this incident or need assistance, Kroll representatives are available for 90 days from the date of this letter between 8:00 a.m. to 5:30 p.m. Central Time, Monday through Friday, excluding major U.S. holidays. If you have any questions, please call (866) 291-8601. Kroll representatives are fully versed on this incident and can help answer questions you may have regarding the protection of your information.

We appreciate your understanding, and we regret any worry or inconvenience that this may cause you.

Sincerely,

Superior Boiler
3524 E. 4TH Avenue
Hutchinson, KS 67501

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
https://consumer.ftc.gov
877-438-4338

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

North Carolina Attorney General
9001 Mail Service Center
Raleigh, NC 27699
https://ncdoj.gov/protectingconsumers/
877-566-7226

California Attorney General
1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

New York Attorney General
The Capitol
Albany, NY 12224
https://ag.ny.gov
800-771-7755

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212-416-8433

You also have certain rights under the Fair Credit Reporting Act ("FCRA"): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.