

Via Web Submission

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May 25, 2026

Re: Notice of Security Incident - PRN Healthcare

Dear Attorney General Hilgers:

We represent PRN Healthcare, a healthcare staffing agency in Appleton, Wisconsin. We write in accordance with NEB. REV. STAT. ANN. § 87-802 (2016), to report a data event that involved the personal information of two (2) residents of Nebraska.¹

On April 28, 2026, PRN Healthcare learned that a single spreadsheet containing staffing information was inadvertently forwarded to an unknown individual. PRN Healthcare took immediate action to investigate the matter and retained our law firm. PRN Healthcare will also notify individuals whose personal information was on the spreadsheet via U.S. mail on May 28, 2026. The personal information data elements included first and last names in combination with Social Security numbers. Notified individuals will be offered an opportunity to enroll in twelve (12) months of complimentary credit monitoring and identity protection services through Kroll. A sample copy of the notification letter is enclosed.

PRN Healthcare has addressed the incident, including having the employee who forwarded the spreadsheet undertake additional cybersecurity training.

Should you have any further questions, please do not hesitate to contact me. Thank you.

¹ Respectfully, please note that in making this submission, PRN Healthcare does not waive its rights or defenses regarding the applicability of Nebraska law or personal jurisdiction.

Office of the Nebraska Attorney General
Attorney General Mike Hilgers

Very truly yours,

/s/ Joshua A. Mooney

Joshua A. Mooney

Partner
for Kennedys

Enclosure: Sample Consumer Notification Letter



<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

<<b2b_text_1 (Re: Notice of Data Privacy Event / Re: Notice of Data Breach)>>>

Dear <<First_name>> <<Last_name>>:

PRN Healthcare writes to notify you of a data privacy event that involved your personal information.

What Happened? On April 28, 2026, we learned that a single spreadsheet containing staffing information discussed below was inadvertently forwarded to an unknown individual. Upon learning of this, we took immediate action to investigate the matter and to confirm what had happened.

What Information Was Involved? The personal information included your <<b2b_text_2 (name, data elements)>>. We have no evidence of misuse of any personal information for fraud or identity theft, but we are providing you with resources for added protection, should you feel it appropriate to use.

What We Are Doing. Upon becoming aware of the unauthorized access, we took immediate steps to address it, including carefully reviewing the information involved and to whom the information belongs. As an added precaution, we are offering <<ServiceTerminMonths>> months of complimentary identity monitoring services through Kroll. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration. Instructions for how to enroll in these services are below.

What You Can Do. While we are unaware of any threat, generally, it is best practice to remain vigilant for incidents of identity theft and fraud, from any source, by reviewing and monitoring your account statements and credit reports for suspicious activity and errors. If you discover any suspicious or unusual activity on your accounts, promptly contact your financial institution or service provider.

For More Information. Please refer to the enclosed “Steps You Can Take to Help Protect Your Information,” for additional resources. If you have any other questions, you may contact us at Privacy@prninc.com or call (844) 959-7094, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. We thank you for your understanding.

Sincerely,

PRN Healthcare

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enrollment Instructions. In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring** services at no charge. These services provide you with alerts for <<ServiceTerminMonths>> months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Kroll. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data.

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6 (activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com. Additional information describing your services is included with this letter.

Review Personal Account Statements and Credit Reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call (877) 322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. If you discover any suspicious items, you should report any incorrect information on your report to the credit reporting agency. The names and contact information for the credit reporting agencies are:

Equifax
1-888-298-0045
P.O. Box 105069
Atlanta, GA 30348
www.equifax.com

Experian
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion
1-800-680-7289
P.O. Box 2000
Chester, PA 19022
www.transunion.com

Report Suspected Fraud. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You should report suspected incidents of identity theft to local law enforcement, your state's Attorney General, and/or the Federal Trade Commission.

Place Fraud Alerts. A fraud alert tells businesses that check your credit that they should check with you before opening a new account. Initial fraud alerts will last one year. Fraud alerts are free and identity theft victims can get an extended fraud alert for up to seven years. If you choose to place a fraud alert, we recommend you do this after activating your identity monitoring. To place a fraud alert, contact the nationwide credit reporting agencies by phone or online using the above contact information. For more information, visit <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>.

Place a Security Freeze. Security freezes, also known as credit freezes, restrict access to your credit file, making it harder for identity thieves to open new accounts in your name. You can freeze and unfreeze your credit file for free. You also can get a free freeze for your children who are under 16. And if you are someone's guardian, conservator, or have a valid power of attorney, you can get a free freeze for that person, too. To place a security freeze, contact the nationwide credit reporting agencies by phone or online using the above contact information. If you request a freeze online or by phone, the agency must place the freeze within one business day. If you request a lift of the freeze, the agency must lift it within one hour. If you make your request by mail, the agency must place or lift the freeze within three business days after it gets your request. You also can lift the freeze temporarily without a fee. Also, do not confuse freezes with locks. They work in a similar way, but locks may have monthly fees. If you want a free freeze guaranteed by federal law, then opt for a freeze, not a lock. For more information, visit <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

Additional Information

This notice has not been delayed by law enforcement. If you experience identity theft or fraud, you have the right to file a police report with your local law enforcement agency. When filing a report, you may be required to provide documentation showing that you have been a victim, and you are entitled to obtain a copy of the report for your records. If you discover suspicious activity on your credit reports or otherwise believe your information is being misused, you should promptly contact local law enforcement to file a report.

Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. A complaint may be filed with the FTC online at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Complaints submitted to the FTC are added to its Identity Theft Data Clearinghouse and made available to law enforcement for investigative purposes. The FTC also provides information about fraud alerts and security freezes.

For D.C. Residents, the District of Columbia Attorney General may be contacted at 400 6th Street NW, Washington, D.C. 20001; 202-727-3400, and <https://oag.dc.gov/consumer-protection>.

For Maryland Residents, the Maryland Attorney General may be contacted at Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202; 1-888-743-0023; or www.marylandattorneygeneral.gov.

For New Mexico Residents, you have rights under the federal Fair Credit Reporting Act (FCRA), which governs the collection and use of information pertaining to you by consumer reporting agencies. For more information about your rights under the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf> or www.ftc.gov.

For New York Residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina Residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Oregon residents, the Oregon Attorney General may be contacted at Oregon Department of Justice, 1162 Court St. NE, Salem, OR 97301-4096; 1-877-877-9392; and <https://doj.state.or.us/consumer-protection/>.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. [\[# of RI\] residents whose data was involved in this incident](#).

You also have rights under the federal Fair Credit Reporting Act (FCRA) and Identity Security Act, which governs the collection and use of information pertaining to you by consumer reporting agencies. These rights include the right to access the information in your file, dispute incomplete or inaccurate information, and request correction or deletion of inaccurate, incomplete, or unverifiable information. For more information about the FCRA and your rights, you may visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf or www.ftc.gov.

You may contact PRN Healthcare at 1101 E South River St, Appleton, Wisconsin, 54915.