



Return Mail Processing
PO Box 999
Suwanee, GA 30024

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SAMPLE A. SAMPLE - L01

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



August 14, 2025

RE: Important Security Notification. Please read this entire letter.

Dear Sample A. Sample:

LBX Company LLC ("LBX") recently discovered an incident that may have involved your personal information. We want to provide you with information about the incident, steps we are taking in response, and steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so.

What Happened? On June 18, 2025, LBX learned that a company-issued laptop computer was removed from an employee's vehicle. Although this device was password-protected, LBX determined there was unencrypted data saved to the laptop, which may have included your personal information. This data could potentially be accessed by an unauthorized person if the person was able to defeat the password protection and gain access to the laptop. At this time, we do not have any evidence indicating that the data has been accessed by an unauthorized person, but you are being notified in an abundance of caution. We have no reason to believe or evidence that any information was used for identity theft or fraud. No LBX systems were compromised in connection with this incident.

What Information Was Involved? The information may have included sensitive personal information, including your first and last name, address, and Social Security Number.

What Are We Doing? We take the protection of your personal information seriously and have taken steps to prevent a similar occurrence, including updating our internal security practices. Upon learning of the incident, LBX quickly identified the threat and took action to limit potential exposure, and immediately mobilized a response team. LBX notified law enforcement and has retained legal counsel to ensure that response and remediation comply with all federal, state and local laws and regulations.

What Actions You Can Take? As always, we recommend that you be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You should report any suspicious activity to the appropriate service provider. If you believe your personal bank account shows signs of compromise, we advise you to immediately contact your banking institution.

You can purchase a copy of your credit report by contacting any of the national credit reporting agencies: Experian, 475 Anton Blvd, Costa Mesa, CA 92626 (1-888-397-3742); Equifax, Box 740256, Atlanta, GA 30374-0256 (1-888-378-4329); and TransUnion, P.O. Box 2000, Chester, PA 19016-2000 (1-800-916-8800). Additionally, you should report incidents of suspected identity theft to your local law enforcement, the Federal Trade Commission, and your state attorney general. To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (1 (877) 438-4338). Information on how to contact your state attorney general can found in Appendix A attached to this letter.

We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at <https://consumer.ftc.gov/identity-theft-and-online-security/online-privacy-and-security>. For more information, visit [IdentityTheft.gov](https://www.ftc.gov/identity-theft) or call 1-877-ID-THEFT (1-877-438-4338). A copy of Identity Theft – A Recovery Plan, a comprehensive guide from the FTC to help you guard against and deal with identity theft, is on the FTC's website at https://www.bulkorder.ftc.gov/system/files/publications/501a_idt_a_recovery_plan_508.pdf.

Credit Monitoring

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for [Extra1] months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for [Extra1] months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary [Extra1]-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** October 31, 2025 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-918-0883 (toll-free) by October 31, 2025 Monday – Friday, 8 am – 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide engagement number [Engagement Number] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR [Extra1]-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

For More Information. If you have further questions or concerns, please contact Jeff Markel, Senior Compliance, Ethics, & Internal Audit Manager of LBX Capital, at 859-245-3917.

Thank you for your immediate attention to this matter. Our cybersecurity is of the utmost importance to us and we remain committed to protecting your personal information.

Sincerely,

Jeff Markel
Senior Compliance, Ethics, & Internal Audit Manager
LBX Capital
(859) 245-3917

Appendix A – State Attorney General Contact Information

Alabama:

Attorney General Steve Marshall
Alabama Attorney General's Office
501 Washington Avenue
Montgomery, AL 36104
Phone: (334) 242-7300
Email: constituentaffairs@ago.alabama.gov
<https://alabamaag.gov/general-contact/>

Florida:

Attorney General Ashley Moody
Office of the Attorney General
State of Florida
PL-01 The Capitol
Tallahassee, FL 32399-1050
Phone: 1-866-966-7226
Email: citizenservices@myfloridalegal.com
<https://legacy.myfloridalegal.com/contact>

Georgia:

Attorney General Christopher Carr
Georgia Attorney General's Office
40 Capitol Square, SW
Atlanta, Georgia 30334
Phone: (404) 651-8600
<https://law.georgia.gov/contact-us>

Idaho:

Attorney General Raúl Labrador
State of Idaho
Office of the Attorney General
700 W. Jefferson Street, Suite 210
P.O. Box 83720
Boise, Idaho 83720-0010
Phone: 208-334-2400
Email: AGLabrador@ag.idaho.gov
<https://www.ag.idaho.gov/contact/>

Indiana:

Attorney General Todd Rokita
Office of the Indiana Attorney General
Indiana Government Center South
302 W. Washington St., 5th Floor
Indianapolis, IN 46204
Phone: (317) 232-6201
<https://www.in.gov/attorneygeneral/contact-us/>

Iowa:

Attorney General Brenna Bird
Office of the Attorney General of Iowa
Hoover State Office Building
1305 E. Walnut Street
Des Moines IA 50319
Phone: 515-281-5164
Email: webteam@ag.iowa.gov
<https://www.iowaattorneygeneral.gov/contact-us>

Kentucky:

Attorney General Russell Coleman
Kentucky Office of the Attorney General
ATTN: Office of Consumer Protection
1024 Capital Center Drive
Suite 200
Frankfurt, KY 40601
Main Line: (502) 696-5300
Consumer Protection Phone Number: (502) 696-5389
Data Breach Hotline: (855) 813-6508 (toll free)
Identity Theft Hotline: (800) 804-7556
Email: <https://www.ag.ky.gov/Contact-Us>
<https://www.ag.ky.gov/>

Louisiana:

Attorney General Liz Murrill
Louisiana Office of the Attorney General
1885 North Third Street
Baton Rouge, LA 70802
Phone: (877) 297-0995
Consumer Protection Section Phone: (225) 326-6400
Consumer Protection Section Hotline: (800) 351-4889
Email: constituentservices@ag.louisiana.gov
<https://www.ag.state.la.us/Contact>

Maine:

Attorney General Aaron Frey
Office of the Maine Attorney General
6 State House Station
Augusta, ME 04333
Phone: (207) 626-8800
Consumer Protection Division: (207) 626-8849
Consumer Protection Division Toll Free: (800) 436-2131
Email: attorney.general@maine.gov
<https://www.maine.gov/ag/contact.html>

Maryland:

Attorney General Anthony G. Brown
Consumer Protection Division Office
consumer@oag.state.md.us

Baltimore Metro Area
200 St. Paul Place, Baltimore, MD 21202
Main number: 410-576-6300 / En español 410-230-1712 / toll-free: 1-888-743-0023
Consumer Hotline: 410-528-8662
Medical Billing/Health Insurance Problems: 410-528-1840 / toll-free: 877-261-8807

Western Maryland
Consumer Protection Division Office
44 North Potomac Street, Suite 104,
Hagerstown, MD 21740
Office currently closed to the public. Meetings by appointment only. 301-791-4780

Eastern Shore
Consumer Protection Division Office
District Court, 201 Baptist Street, Suite 30,
Salisbury, MD 21801
Office currently closed to the public. Meetings
by appointment only.
410-713-3620

Prince George's
Consumer Protection Division Office
9200 Basil Court, Suite 301, Largo, MD 20774
Office currently closed to the public. Meetings
by appointment only.
301-386-6200

Southern Maryland
Consumer Protection Division Office
15045 Burnt Store Road,
Hughesville, MD 20637
Mailing address:
P.O. Box 745, Hughesville, MD 20637
301-274-4620 or toll-free 1-866-366-8343
Office currently closed to the public. Meetings
by appointment only. Please call to verify hours
of operation before coming into this office.

Cumberland Area Telephone Assistance
301-722-2000 x6417
Office currently closed to the public. Meetings
by appointment only.
9 a.m. to 12 p.m., 3rd Tuesday of the month

Frederick Area Telephone Assistance
301-600-1071
Office currently closed to the public. Meetings
by appointment only.
9 a.m. to 1 p.m., 2nd and 4th Thursday of the
month

Massachusetts:

Attorney General Andrea Campbell
Massachusetts Attorney General's Office
1 Ashburton Pl., 20th Floor
Boston, MA 02108
Phone: (617) 727-2200
Consumer Hotline: (617) 727-8400
<https://www.mass.gov/contact-the-attorney-generals-office>

Michigan:

Attorney General Dana Nessel
Michigan Department of Attorney General
Email: miag@michigan.gov
<https://www.michigan.gov/ag/ag-contact-directory>

Lansing Office:
G. Mennen Williams Building
525 W. Ottawa St.
P.O. Box 30212
Lansing, MI 48906
Phone: (517) 335-7622

Detroit Office:
Cadillac Place, 10th Floor
3030 W. Grand Boulevard, Suite 10-200
Detroit, MI 48202
Phone: (313) 456-0240

Mississippi:

Attorney General Lynn Fitch
Mississippi Attorney General's Office
P.O. Box 220
Jackson, MS 39205
Phone: (601) 359-3680
<https://attorneygenerallynnfitch.com/contact/>

Nebraska:

Attorney General Mike Hilgers
Nebraska Attorney General's Office
2115 State Capitol
P.O. Box 98920
Lincoln, NE 68509
Phone: (402) 471-2683
Email: ago.info.help@nebraska.gov
<https://ago.nebraska.gov/contact-us>

New Hampshire:

Attorney General John Formella
New Hampshire Department of Justice
Office of the Attorney General
1 Granite Place South
Concord, NH 03301
Phone: (603) 271-3658
Consumer Protection & Antitrust Bureau
Phone: (603) 271-3643
<https://www.doj.nh.gov/>

New York:

Attorney General Letitia James
Office of the New York State Attorney General
The Capitol
Albany, NY 12224
Phone: 1-800-771-7755
<https://ag.ny.gov/>

Binghamton Regional Office
State Office Building, 17th Floor
44 Hawley Street
Binghamton, NY 13901
Main Line: 607-251-2770
Consumer Frauds: 607-251-2764

Brooklyn Regional Office
55 Hanson Place, Suite 1080
Brooklyn NY 11217
Main Line: 718-560-2040

Buffalo Regional Office
Main Place Tower, Suite 300A
350 Main Street
Buffalo, NY 14202
Main Line: 716-853-8400
Consumer Frauds: 716-853-8404

Harlem Regional Office
163 West 125th Street, Suite 1324
New York, NY 10027
Main Line: 212-364-6010

Nassau Regional Office
200 Old Country Road, Suite 240
Mineola, NY 11501
Main Line: 516-248-3302
Consumer Frauds: 516-248-3301, 516-248-3300

Plattsburgh Regional Office
43 Durkee Street, Suite 700
Plattsburgh, NY 12901
Main Line: 518-562-3288
Consumer Frauds: 518-562-3282

Poughkeepsie Regional Office
One Civic Center Plaza, Suite 401
Poughkeepsie, NY 12601
Main Line: 845-485-3900

Rochester Regional Office:
144 Exchange Blvd., Suite 200
Rochester, NY 14614
Main Line: 585-546-7430

Suffolk Regional Office
300 Motor Parkway, Suite 230
Hauppauge, NY 11788
Main Line: 631-231-2424
Consumer Frauds: 631-231-2401

Syracuse Regional Office
300 South State Street, Suite 300
Syracuse, NY 13202
Main Line: 315-448-4800
Consumer Frauds: 315-448-4848

Utica Regional Office
207 Genesee Street, Room 508
Utica, NY 13501
Main Line: 315-864-2000

Watertown Regional Office
Dulles State Office Building
317 Washington Street
Watertown, NY 13601
Main Line: 315-523-6080

Westchester Regional Office
44 South Broadway
White Plains, NY 10601
Main Line: 914-422-8755
Consumer Frauds: 914-422-8755

**New York State Department of State
Division of Consumer Protection**
Phone: 518-474-8583

New York State Division of State Police
Email: nyspmail@troopers.ny.gov
<https://troopers.ny.gov/contact-us>

North Carolina:

Attorney General Josh Stein
North Carolina Department of Justice
9001 Mail Service Center
Raleigh, NC 27699
Phone: (919) 716-6400
Toll Free Consumer Hotline: 1-877-566-7226
Email: <https://ncdoj.gov/contact-doj/>
<https://ncdoj.gov/>

Consumer Protection
North Carolina Department of Justice
9001 Mail Service Center
Raleigh, NC 27699
Phone: (919) 716-6000

Ohio:

Attorney General Dave Yost
State Office Tower
30 E. Broad St.
Columbus, OH 43266
(614) 466-4320
<https://www.ohioattorneygeneral.gov/About-AG/Contact>

Oregon:

Attorney General Ellen F. Rosenblum
Oregon Department of Justice
1162 Court St. NE
Salem, OR 97301-4096
Phone: (402) 471-2683
Email: AttorneyGeneral@doj.oregon.gov
<https://www.doj.state.or.us/oregon-department-of-justice/contact-us/>

Pennsylvania:

Pennsylvania Attorney General Michelle A. Henry
Pennsylvania Office of Attorney General
16th Floor, Strawberry Square
Harrisburg, PA 17120
Phone: (717) 787-3391
<https://www.attorneygeneral.gov/contact/>

South Carolina:

Attorney General Alan Wilson
The Honorable Alan Wilson
P.O. Box 11549
Columbia, S.C. 29211
Phone: 1-803-734-3970
<https://www.scag.gov/about-the-office/contact-us/>

Tennessee:

Attorney General Jonathan Skrmetti
Office of the Attorney General and Reporter
P.O. Box 20207
Nashville, TN 37202-0207
Telephone: (615) 741-3491
Fax: (615) 741-2009
<https://www.tn.gov/attorneygeneral/contact-us.html>

Texas:

Attorney General Ken Paxton
Office of the Attorney General
PO Box 12548
Austin, TX 78711-2548
Phone: (512) 463-2100
<https://www.texasattorneygeneral.gov/contact-us-online-form>

Utah:

Attorney General Sean D. Reyes
Office of the Attorney General
Utah State Capitol Complex
350 North State Street Suite 230
SLC UT 84114-2320
Phone: 1-801-366-0260
Email: uag@agutah.gov
<https://attorneygeneral.utah.gov/contact/>

Virginia:

Attorney General Jason S. Miyares
Office of the Attorney General
202 North Ninth Street
Richmond, Virginia 23219
Phone: (804) 786-2071
<https://www.oag.state.va.us/contact-us/contact-info>

Washington:

Attorney General Bob Ferguson
Washington Attorney General's Office
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
Phone: (360) 753-6200
Email: ago.info.help@nebraska.gov
<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx>

West Virginia:

Attorney General Patrick Morrissey
State Capitol Complex, Bldg. 1, Rm E-26
1900 Kanawha Blvd. E
Charleston, WV 25305
Phone: 304-558-2021
Fax: 304-558-0140
<https://ago.wv.gov/Pages/Contact.asp>

