

By providing this notice, Cali Bamboo, LLC (“CALI”) does not waive any rights or defenses regarding the applicability of Nebraska law, the applicability of the Nebraska data event notification statute, or personal jurisdiction.

### **Nature of the Data Event**

On April 30, 2025, CALI became aware of suspicious activity in its email environment. In response, it initiated an investigation with the assistance of outside professionals. The investigation determined that an unauthorized third party accessed certain email accounts from November 14, 2024 to May 6, 2025. A diligent review of documents involved was conducted to identify whether they contained personal information, and if so, what personal information they contained and to whom that information relates. The review was completed on August 13, 2025 and identified that the affected documents contained personal information related to certain individuals.

The personal information that was present in the documents involved in this event includes name, Social Security number, and financial account information.

### **Notice to Nebraska Resident**

On or about September 12, 2025, CALI provided written notice of this incident to approximately one (1) Nebraska resident. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

### **Other Steps Taken and To Be Taken**

Upon learning of this event, CALI contained its email environment, conducted an investigation with the assistance of outside professionals, and is notifying individuals whose personal information was identified in the documents involved. CALI is continuing to review its policies and procedures in light of this event to help reduce the likelihood of a similar event occurring in the future. CALI is providing access to credit monitoring services for twelve (12) months, through TransUnion, to individuals whose personal information was identified in documents affected by this event, at no cost to these individuals.

Additionally, CALI is providing impacted individuals with guidance on how to better protect against identity theft and fraud. CALI is providing individuals with information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

# **EXHIBIT A**



Cali Bamboo  
c/o Cyberscout  
555 Monster Rd SW  
Renton, WA 98057  
USBFS1885



# CALI<sup>®</sup>

[REDACTED]  
[REDACTED]  
[REDACTED]



## Notice of Data Event

September 12, 2025

Dear [REDACTED]:

Cali Bamboo (“CALI”) is writing to inform you of an event that involves your personal information. This letter provides you with information about what happened, our response, and steps you can take to help protect your personal information, should you feel it appropriate to do so.

**What Happened?** On April 30, 2025, we became aware of suspicious activity in our email environment. In response, we initiated an investigation with the assistance of outside professionals. The investigation determined that an unauthorized third party accessed certain email accounts from November 14, 2024 to May 6, 2025. A diligent review of documents involved was conducted to identify whether they contained personal information, and if so, what personal information they contained and to whom that information relates. The review completed on August 13, 2025 and identified that the affected documents contained some of your personal information.

**What Information Was Involved?** The personal information present in the documents involved in the event includes your name and the following: [REDACTED]

**What We Are Doing.** Upon learning of this event, we contained our email environment, conducted an investigation as described above, and are notifying individuals whose personal information was identified in the documents involved in the event. We are reviewing our existing policies and procedures to help reduce the likelihood of a similar event occurring in the future.

In addition, we are offering you access to Single **Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge for twelve (12) months through Cyberscout, a TransUnion company. Please note that you will need to enroll yourself in these services, as we are not able to do so on your behalf. More information about the services and how to enroll in them is provided in the enclosed *Steps You Can Take To Help Protect Personal Information*.

**What You Can Do.** We encourage you to remain vigilant in protecting against identity theft and fraud, including by reviewing your account statements and monitoring your credit reports for suspicious activity. Information about how to obtain a free credit report, credit freeze, and other guidance is provided in the enclosed *Steps You Can Take To Help Protect Personal Information*.

**For More Information.** If you have questions, please call our assistance line at 1-800-405-6108 between the hours of 8:00 a.m. to 8:00 p.m Eastern Time, Monday through Friday, excluding major U.S. holidays. You may also write to CALI at 662 Encinitas Blvd, Suite 270, Encinitas, CA 92024.

Sincerely,

CALI



## STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

### **Enroll in Monitoring Services**

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

| <b>Equifax</b>                                                                                                                  | <b>Experian</b>                                                             | <b>TransUnion</b>                                                                                     |
|---------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| <a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a> | <a href="https://www.experian.com/help/">https://www.experian.com/help/</a> | <a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a> |
| 1-888-298-0045                                                                                                                  | 1-888-397-3742                                                              | 1-833-799-5355                                                                                        |
| Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069                                                                     | Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013                        | TransUnion, P.O. Box 2000, Chester, PA 19016                                                          |
| Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788                                                                   | Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013                      | TransUnion, P.O. Box 160, Woodlyn, PA 19094                                                           |

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.