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June 19, 2026

Via Online Portal Submission

Office of the Attorney General
Consumer Affairs Response Team
2115 State Capitol
Lincoln, NE 68509

Re: Notice of Data Event

To Whom It May Concern:

We represent Kentucky Mountain Health Alliance, Inc. ("KMHA") a healthcare organization located in Hazard, Kentucky. This reporting submission is provided pursuant to Nebraska Financial Data Protection and Consumer Notification of Data Security Breach Act of 2006, Neb. Rev. Stat. § 87-801, *et seq.*, which requires notice to your office in the event of a breach in the security of personal information affecting residents of the State of Nebraska. KMHA reserves the right to supplement this notice if it subsequently learns any new significant facts. By providing this notification, KMHA does not waive any rights or defenses regarding the applicability of Nebraska law, the applicability of the Nebraska data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or around September 16, 2025, KMHA identified evidence of unauthorized access to its network. Upon identifying the incident, KMHA immediately implemented incident response protocols and took steps to mitigate the activity, including taking certain systems offline. KMHA launched an investigation, and a cybersecurity firm that has worked with other companies to address similar situations was engaged to assist. KMHA's investigation determined that an unauthorized individual viewed and obtained certain files on its network. KMHA reviewed those files and determined that they contained individuals' personal information and/or protected health information, including: Social Security numbers, driver's license or state identification card numbers, passport numbers, financial account information, debit or credit card information, medical information (including but not limited to diagnosis, diagnosis code, mental/physical condition, prescription information, and provider's name and location), and/or health insurance information (including but not limited to beneficiary number, subscriber number, Medicaid/Medicare identification). KMHA also reported the incident to law enforcement.

On or about June 12, 2026, KMHA determined that two Nebraska resident's information was affected by this incident.

Notice to Nebraska Residents

On June 12, 2026, KMHA provided written notice of this incident to two (2) Nebraska residents and offered the resident complimentary identity monitoring services. Notice is being provided on behalf of KMHA in substantially the same form as the letter attached as ***Exhibit A***.

Other Steps Taken and To Be Taken

As noted above, upon learning of the incident, KMHA took immediate action to address, remediate, and investigate the incident. KMHA continues to work with its IT professionals to further enhance the security of its systems. KMHA will continue to review its network security, including updating policies and procedures as appropriate. Additionally, KMHA is providing notified individuals access to complimentary identity monitoring services. KMHA also provided individuals with guidance on how to protect against identity theft and fraud, including information on how to place a fraud alert and/or security freeze, the contact details for the national consumer reporting bureaus, information on how to obtain a free credit report, a reminder to remain vigilant against possible identity theft and identify by reviewing account statements and free credit reports, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud.

For Additional Information

If you have questions about this notification or the data security event, please contact me at (469) 480-7062.

Very truly yours,

FREEMAN MATHIS & GARY, LLP



Michele Focht

EXHIBIT - A



<<First>> <<Last>>

<<Address>>

<<City>>, <<State>> <Zip>>

<<Date>>

Dear <<First>>:

Kentucky Mountain Health Alliance, Inc. recognizes the importance of protecting the personal information we maintain. We are writing to inform you of a security incident that involved some of your information. This notice explains the incident, the measures we have taken, and some steps you may consider taking in response.

We recently concluded an investigation into an incident involving unauthorized access to certain of our systems. Upon discovering the incident, we took measures to secure our systems and launched an investigation. A cybersecurity firm was engaged to assist. Our investigation determined that an unauthorized individual viewed and obtained certain files on our network. We reviewed those files and determined that one or more of them included your name and <<Personal Information Data Elements>>.

We have arranged for you to receive a complimentary, one-year membership of identity monitoring services through Epiq. These services are completely free to you and enrolling in these services will not hurt your credit score. For more information on identity theft prevention, additional steps you can take in response to this incident, and instructions on how to activate your complimentary, one-year membership, please see the pages that follow this letter.

We regret any inconvenience or concern this incident may have caused. If you have any questions, please contact us at <<designated call center support number>>, Monday through Friday, between <<Time>> am – <<Time>> pm <<Time Zone>>.

Regards,
Kentucky Mountain Health Alliance, Inc.



Activation Code: <<Full Name>>
Enrollment Deadline: <<ACTIVATION CODE>>
Coverage Length: <<ENROLLMENT DEADLINE>>
<<12/24>> Months

Epiq - Privacy Solutions ID
3B Credit Monitoring

How To Enroll:

- 1) Visit www.privacysolutionsid.com and click "Activate Account"
- 2) Enter the following activation code, <<Activation Code>> and complete the enrollment form
- 3) Complete the identity verification process
- 4) You will receive a separate email from noreply@privacysolutions.com confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page
- 5) Enter your log-in credentials
- 6) You will be directed to your dashboard and activation is complete!

Privacy Solutions ID provides three bureau credit monitoring through Equifax, credit report and score access, \$1 million identity theft insurance with \$0 deductible, ID Restoration services, and dark web monitoring. See below for more details.

Credit Monitoring with Alerts

Monitors your credit file(s) for key changes, with alerts such as credit inquiries, new accounts, and public records.

3-Bureau Credit Score and Report¹

Annual 3-Bureau VantageScore and 3-Bureau Credit Report

SSN Monitoring (High Risk Transaction Monitoring, Real-Time Authentication Alerts, Real-Time Inquiry Alerts)

Real-time monitoring of SSNs across situations like loan applications, employment and healthcare records, tax filings, and payment platform, with alerts.

Dark Web Monitoring

Searches for compromised information across the dark web, with alerts.

Credit Report Lock/Freeze

Assists with blocking access to the credit file for the purposes of extending credit (with certain exceptions).

Lost Wallet Assistance

Assistance with canceling and reissuing credit and ID cards.

Identity Restoration

Dedicated ID restoration specialists who assist with ID theft recovery.

Up to \$1M Identity Theft Insurance²

Provides up to \$1,000,000 (\$0 deductible) Identity Theft Event Expense Reimbursement Insurance on a discovery basis. This insurance aids in the recovery of a stolen identity by helping to cover expenses normally associated with identity theft.

Unauthorized Electronic Funds Transfer- UEFT²

Provides up to \$1,000,000 (\$0 deductible) Unauthorized Electronic Funds Transfer Reimbursement. This aids in the recovery of stolen funds resulting from fraudulent activity--occurrence based.

Personal Info Protection

Helps users find their exposed personal information on the surface web—specifically on people search sites and data brokers – so that the user can opt out/remove it. Helps protect members from ID theft, robo calls, stalkers, and other privacy risks.

If you need assistance with the enrollment process or have questions regarding Epiq – Privacy Solutions ID, please call directly at **866.675.2006**, Monday-Friday 9:00 a.m. to 5:30 p.m., EST.

1 The credit scores provided are based on the VantageScore 3.0 model. For three-bureau VantageScore credit scores, data from Equifax®, Experian®, and TransUnion® are used respectively. Any one-bureau VantageScore uses Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness. Credit monitoring from Experian and TransUnion will take several days to begin.

2 Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS TO HELP PROTECT YOUR INFORMATION

Review Personal Account Statements and Credit Reports. We recommend that you remain vigilant by reviewing personal account statements and monitoring credit reports to detect any errors or unauthorized activity. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call (877) 322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. If you discover any suspicious items, you should report any incorrect information on your report to the credit reporting agency. The names and contact information for the credit reporting agencies are:

Equifax
1-888-378-4329
P.O. Box 740256
Atlanta, GA 30374
www.equifax.com

Experian
1-888-397-3742
P.O. Box 4500
Allen, TX 75013
www.experian.com

TransUnion
1-800-916-8800
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Report Suspected Fraud. You have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You should report suspected incidents of identity theft to local law enforcement, your state's Attorney General, and/or the Federal Trade Commission.

Place Fraud Alerts. A fraud alert tells businesses that check your credit that they should check with you before opening a new account. When you place a fraud alert, it will last one year. Fraud alerts are free and identity theft victims can get an extended fraud alert for seven years. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. To place a security freeze, contact the nationwide credit reporting agencies by phone or online. For more information, visit <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>.

Place a Security Freeze. Security freezes, also known as credit freezes, restrict access to your credit file, making it harder for identity thieves to open new accounts in your name. You can freeze and unfreeze your credit file for free. You also can get a free freeze for your children who are under 16. And if you are someone's guardian, conservator or have a valid power of attorney, you can get a free freeze for that person, too. To place a security freeze, contact the nationwide credit reporting agencies by phone or online. If you request a freeze online or by phone, the agency must place the freeze within one business day. If you request a lift of the freeze, the agency must lift it within one hour. If you make your request by mail, the agency must place or lift the freeze within three business days after it gets your request. You also can lift the freeze temporarily without a fee. Also, do not confuse freezes with locks. They work in a similar way, but locks may have monthly fees. If you want a free freeze guaranteed by federal law, then opt for a freeze, not a lock. For more information, visit <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

Prevent Tax Fraud. Now anyone who can verify their identity can obtain an IRS identity protection PIN (IP PIN), not just those who have been victims of IRS identity theft. Even better, the IP PIN can be applied for online at <https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin> without CPA assistance in just 10 minutes. The IP PIN is valid for one year at which time the IRS will automatically assign you a new IP PIN for the following year. Please feel free to contact me for assistance applying for your IP PIN online. Some individuals (under certain income caps) who can't apply online (for example, because they can't properly verify their identity through the online process which involves uploading ID copies and taking a selfie) can use Form 15227 to apply for an IP PIN.

Obtain Additional Information about how to avoid identity theft from the Federal Trade Commission, 600 Pennsylvania Ave. NW Washington DC 20580, www.consumer.ftc.gov, 1-877-IDTHEFT (438-4338). This notification was not delayed by law enforcement. Kentucky Mountain Health Alliance, Inc. is located at 279 East Main St., Hazard, KY 41701. Its phone number is (606) 487-9505.