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Hotline: 877-382-2724 (877-DTA-BRCH)

June 11, 2025

VIA ONLINE SUBMISSION

Attorney General Mike Hilgers
Office of the Attorney General
Consumer Affairs Response Team
2115 State Capital
Lincoln, NE 68509
Tel: 402-471-2683

Re: McLean Mortgage Company - Notice of Data Event

To Whom It May Concern:

We represent McLean Mortgage Corporation (“McLean”), located at 11325 Ransom Hills Road, Suite 400, Fairfax, Virginia 22030, and are writing to notify your office of an incident that may affect the security of certain personal information relating to approximately nine (9) Nebraska residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, McLean does not waive any rights or defenses regarding the applicability of Nebraska law, the applicability of the Nebraska data event notification statute, or personal jurisdiction.

1. Nature of the Data Event

On October 17, 2024, McLean identified suspicious activity within its digital systems. Upon learning of this activity, McLean immediately took steps to secure the network and engaged digital forensics specialists to investigate what happened and help determine whether any sensitive information may have been impacted. Based on that investigation, McLean learned that an unauthorized actor gained access to its network and may have downloaded certain files. Following this confirmation, McLean conducted a comprehensive review of the potentially affected data and determined that personal information belonging to certain individuals may have been accessed in connection with this incident. This review was completed on May 12, 2025. McLean then worked diligently to effectuate notification to potentially affected individuals.

The information that could have been subject to unauthorized access includes first and last name, as well as Social Security number.

2. Notice to Nebraska Residents

On or about June 11, 2025, McLean provided written notice of this incident to approximately nine (9) Nebraska residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

3. Other Steps Taken and To Be Taken

Upon discovering the event, McLean moved quickly to investigate and respond to the incident, assess the security of its network, and identify potentially affected individuals. Further, McLean notified federal law enforcement regarding the event. McLean is providing access to credit monitoring services for twelve (12) months, through IDX, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, McLean is providing impacted individuals with guidance on how to better protect against identity theft and fraud. McLean is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. McLean is providing written notice of this incident to relevant state regulators, as necessary.

4. Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (718) 614-8371.

Very truly yours,

A handwritten signature in dark ink, appearing to read "D. McMillan", followed by a horizontal line extending to the right.

David McMillan of
Constangy, Brooks, Smith & Prophete LLP

Exhibit A

 **McLEAN**
MORTGAGE CORPORATIONSM
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: <<ENROLLMENT>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

June 11, 2025

Subject: Notice of Data <<Variable Text 1: Security Incident/Breach>>

Dear <<First Name>> <<Last Name>>:

We are writing to inform you about a data security incident that may have affected your personal information. McLean Mortgage Corporation (“McLean”) takes the privacy and security of all information in its possession very seriously. This letter is to notify you of the incident, offer you complimentary identity protection services, and inform you about steps you can take to help protect your personal information.

What Happened: On May 12, 2025, McLean learned that some of your personal information may have been affected by a data security incident. McLean first identified suspicious activity within its digital systems on or around October 17, 2024, and immediately engaged a team of cybersecurity experts to investigate and help determine whether any sensitive data may have been impacted. The investigation revealed that certain files within our network may have been downloaded without authorization. We then undertook a comprehensive review of the affected files and determined that your personal information may have been involved.

What Information Was Involved: The information that was potentially involved in this incident included your name as well as your <<Variable Text 2: Data Elements>>.

What We Are Doing: As soon as we discovered this incident, we took the steps described above and reported the incident to the Federal Bureau of Investigation. In addition, we are offering you access to complimentary credit monitoring and identity theft protection services through IDX – a data breach and recovery services expert. These services include <<12/24>> months of credit¹ and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

To enroll, please call 1-855-201-2711 or visit <https://app.idx.us/account-creation/protect> and provide the enrollment code at the top of this page. Please note you must enroll by September 11, 2025. You will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

What You Can Do: We encourage you to enroll in the complimentary credit monitoring and identity protection services by going to the link noted above. You can also follow the recommendations included with this letter to help protect your information.

¹To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

For More Information: If you have questions or need assistance, please contact 1-855-201-2711, Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time, excluding major U.S. holidays. IDX representatives are fully versed on this incident and can help answer questions you may have.

Sincerely,

McLean Mortgage Corporation
11325 Random Hills Rd., Suite 400
Fairfax, VA 22030

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

New York Attorney General

The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.gov
401-274-4400
6 Rhode Island residents were impacted by the incident.

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers
877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.